

GoodRewards Terms & Conditions

Terms and Conditions

The GoodRewards Program is a promotional program that is offered as a benefit for the loyal shoppers and donors of Southern Oregon Goodwill®. Goodwill reserves the right, at its sole discretion, to make changes to these Terms and Conditions with or without notice to you, to audit or cancel your account or, to terminate GoodRewards at any time.

The GoodRewards program is only available at Goodwill retail and donation locations managed by Southern Oregon Goodwill. Membership is limited to one account per individual. Southern Oregon Goodwill reserves the right to limit GoodRewards enrollment at any time.

Earning GoodRewards Points

You must create an account on the online portal to activate your earning abilities. To earn points, GoodRewards members must present their rewards card at the time of their purchase or provide the cashier with the proper information to look up the member's account. Points cannot be added to the member's account after completing the purchase. Members earn one point for every one dollar (\$1 USD) spent on merchandise less any applicable discounts. Members also earn 25 points for (1) small donation, 50 points for (1) medium donation, and 100 points for (1) large donation. *Points are unable to be earned at Attended Donation Centers (ADCs) at this time. Donors will receive a special coupon at these locations until they are added to the program. Points cannot be earned on online purchases or gift card purchases.

Redeeming GoodRewards Points

You can begin using rewards points after you have accrued the first 200 points and have created an online profile. After the first 200 points have been accrued, points can be redeemed at any value for rewards at any time. Points cannot be redeemed for cash or credit.

Member Obligations and Account Termination

GoodRewards members agree to provide only accurate and true information at all times. Members agree to promptly notify Southern Oregon Goodwill of any changes in information, including email address, by updating their personal information on their member profile or by contacting Southern Oregon Goodwill at goodrewards@sogoodwill.org.

Southern Oregon Goodwill may refuse to enroll a member or to restrict, modify or terminate a member's participation in the program without liability to the member if a member violates any law, rule or regulation, or if a member's participation in the program could violate any law, rule or regulation. Southern Oregon Goodwill reserves the right to alter, limit, modify, restrict or cancel any membership and/or the GoodRewards program, conditions and benefits at any time with or without notice.

Any GoodRewards member may terminate their account by contacting Southern Oregon Goodwill at goodrewards@sogoodwill.org. The termination becomes effective when the request is processed, and any remaining points are forfeited at that time.

Expiration of Points

All GoodRewards points expire two years (24 months) after the last date of activity.

Messages & Privacy Policy

Members must provide a valid email address and other required information when registering for the GoodRewards program to redeem points. Exclusive offers, promotions and notifications will be emailed to members at the email address provided in your account. Southern Oregon Goodwill is not responsible for delayed, lost or undeliverable emails.

It is Southern Oregon Goodwill's policy to keep all personal information secure. Goodwill guarantees the information provided for the GoodRewards program will never be disclosed to a third party. Southern Oregon Goodwill will only use the email address provided to contact a member with personalized savings and member discounts throughout the year. You may opt out of receiving messages at any time.